



Zebra Asset Visibility Service

FOR ZEBRA MOBILE DEVICES (ANDROID OR WINDOWS), ZEBRA LINK-OS® 4.0 OR GREATER NETWORKED PRINTERS, AND SMART BATTERIES

GET INSIGHTS INTO ASSET HEALTH AND VISIBILITY WITH AT-A-GLANCE SIMPLICITY

You've invested in Zebra mobile computers and printers to streamline your business process and provide the information to better serve your customers. To keep these crucial assets up, running and available to your workforce, you need constant visibility into the health and status of all your devices — a task that has been time intensive, costly and virtually impossible, until now. Introducing Zebra Asset Visibility Service, the fast, easy and affordable way to help manage your Zebra mobile computers and Link-OS v4.0 networked printers. This service automatically collects and analyzes a wealth of asset data, complete with the notifications you need to proactively prevent device downtime — all for just pennies a day per device. The result? A new level of device visibility. And a new level of device uptime.

BENEFITS

- Maximize device uptime through predictive insights and related issue resolutions
- Minimize device traceability time and costs
- Maximize workforce productivity
- Free up IT for more business critical technology initiatives

EASY TO DEPLOY, INTUITIVE, SCALABLE AND AFFORDABLE

Deploy in a day

Just activate this subscription-based service to begin collecting asset and health information for all your Zebra mobile computers, Link-OS networked printers and smart batteries — no Mobile Device Management (MDM) solution is required. The simple software client is easy to install on existing devices and is pre-installed on new Zebra devices. And with easy web-based self registration, you can get this device management solution up and running in record time.

Scalable and cost-effective for the smallest to the largest enterprise

Whether you have five, 5,000 or 100,000 Zebra mobile computers and printers, you can count on the infinite scalability you need to support your device visibility needs today — and tomorrow. And at just pennies per day per device, you get comprehensive high-value data that would be cost-prohibitive to collect.

Anywhere, anytime access to your device data

Access your portal to view device-related data from any web browser on any computer, or on any Android or iOS-enabled tablet through a standard application that can be downloaded at no cost from the Google Play or Apple AppStore.

Easy-to-read dashboards make complex data easy to understand

The highly graphical Asset Visibility Service dashboards turn volumes of device information into highly actionable intelligence, whether you are viewing device health or asset-related data — no manual data collection or report creation is required.

A WEALTH OF ASSET INFORMATION

See the state of every device

At a glance, you can see the total number of assets in your organization; whether they are active, up and running or out of contact (potentially lost or stolen). For mobile computers, you can see the total number of assets in the repair depot or in your dedicated spares pool if you have one. Additionally you'll be able to identify any smart serialized batteries requiring immediate or near-term replacement.

A wealth of health-related device information for ground-breaking proactive device management

Zebra's Asset Visibility Service offers a key feature that even the most complex Mobile Device Management (MDM) solutions don't — predictive analysis. We use historical performance information to predict the expected health of your printers and mobile computers and present the results in an easy-to-read color-coded system: green for healthy; amber warns that there is a medium chance of a potential health incident; and red for devices with a high likelihood of a current or near term health issue. And unlike MDMs, you also get detailed information on your devices and smart batteries, including a list of actions to address asset health issue — before it impacts operation.

Instant visibility into device location

Want to see where your mobile computer, printer and smart battery assets are? AVS makes it easy. The location of all GPS enabled devices is presented on a map — simply click on a device marker to obtain the last known location.

All the asset data you could ever need

No more manual compilation of asset information. For all devices enrolled in Asset Visibility Service, you can instantly access serial and model number, the device's friendly name, date first seen, date last seen, service contract information and more. And with detailed asset tagging, you can create as many filters as you need, allowing you to easily look at assets in a specific location or department, or a specific type of device.

**A NEW LEVEL OF DEVICE VISIBILITY. A NEW LEVEL OF DEVICE UPTIME.
ALL FOR PENNIES PER DEVICE PER DAY.**

**FOR MORE INFORMATION, VISIT WWW.ZEBRA.COM/AVS
OR ACCESS OUR GLOBAL CONTACT DIRECTORY AT WWW.ZEBRA.COM/CONTACT**

Asset Visibility Service: Available Information

The following chart lists the majority of the data that Zebra's Asset Visibility Service will provide for eligible Zebra mobile computers, printers and smart batteries.

ASSET STATES	
Total Assets	Displays the total number of assets in all states (see below).
Active	Asset data was received during the most recent data upload.
1-29 Days Out of Contact	No data received during the last 1-29 days.
30+ Days Out of Contact	No data received during the last 30 or more days, usually an indication that an asset has been lost or stolen.
In Repair	Tracks mobile computers with active service contracts that are moving through the repair process.
Spares Pool	Tracks mobile computers that are a permanent part of the dedicated spares pool.
ASSET DATA	
Serial Number	Captures the asset serial number.
Friendly Name	Issue and track devices by a Friendly Name that you create.
First Seen	Tracks and maintains the date the device was first recognized by the system.
Last Seen	The most recent date that data was received from the device.
Battery Manufacture Date	The manufacture date for smart serialized batteries.
Battery Last Seen Date	The date when the smart battery data was reported by the device it was associated with.
Charge Cycle Count	The up-to-date charge cycle count of smart batteries.
Model Number	Captures the device model number.
SERVICE CONTRACT DATA	
Contract Information	Contract number, start and end dates and number of days remaining in the contract. Color coding helps instantly identify contracts nearing expiration. Red indicates contract will expire within 90 days. Yellow indicates contract will expire within 180 days.
LANGUAGES	
English, German, Spanish, French, Italian, Simplified Chinese and Polish	
DEVICE LOCATION	
Provides last known location for all GPS-enabled devices that are connected to the GPS satellite.	
DEVICE HEALTH STATUS (FOR ALL ACTIVE DEVICES ONLY)	
Green (normal)	Indicates device is healthy with a low likelihood of a device issue.

Asset Visibility Service: Available Information (continued)

DEVICE HEALTH STATUS (FOR ALL ACTIVE DEVICES ONLY) - CONTINUED

Amber (warning)

Indicates a mid-level probability that device issues may occur, with a count in each of the issue categories: Disruptions; Battery; RF; Memory; Utilization and Applications, as well as Settings (for printers only).
Presents recommended actions to help prevent the occurrence and re-occurrence of the issue.

Red (critical)

Indicates a high-level probability that device issues may occur, with a count in each of the issue categories: Disruptions; Battery; RF; Memory; Utilization and Applications, as well as Settings (for printers only).
Presents recommended actions to help prevent the occurrence and re-occurrence of the issue.

TAGS

Tags enable grouping of assets. A device can have more than one tag. There are un-editable permanent System tags and custom tags that you can create.

System Tags

Pre-defined asset status categories that cannot be edited or deleted. System tags include:

- Device Status Tags: Active - Normal; Warning; Critical; Inactive - Out of Contact (1-29 days); Out of Contact (30+ days); In Repair; Spares Pool
- Device Issue Tags: Battery; Disruptions (reboots); RF; Memory; Utilization; Application, as well as Settings (for printers only)
- Device GPS Indicator Tag: Location Enabled (GPS is on for mobile computers)

Custom Tags

Create any additional tags desired to assist in creating desired groupings. For example, you can create department or location tags (such as Kitchen or Garden, or Chicago and Ft. Lauderdale).

ADDITIONAL PRINTER DATA

Printer-Specific Metrics

In addition to the information detailed above, printer-specific metrics are also collected for printers, such as: hours active, the number of centimeters printed and the number of labels printed.

SMART BATTERY DATA

Support for Smart Batteries

- Track the total count of batteries seen in a mobile computer or printer and which are active or that have been out of contact 1-29 days or out of contact for 30 or more days.
- Detailed information including battery serial number, manufacturing date, last seen date, last device and model in which battery was seen, charge cycle count and health indicator.

Note: For complete program details and information about availability in a specific country or geography, please contact your Zebra business representative.



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